

# Small Business Phone Systems

What to look for in a phone system for your small and growing business.



# The way people work has changed

These days work isn't a place you go, it's a thing you do. Today's workers need a way to stay connected and responsive whether they are in an office, on the road, at a job site, or working from home.

> Look for a work-from-anywhere solution built for today's agile, mobile, and always-on entrepreneurs and growing businesses.



Work from Anywhere



# The Ideal Phone System Experience

#### No more using a personal number for work.

Business phone numbers create a more professional appearance and give you more control over customer relationships.

#### Enterprise features for a fraction of the cost.

Greetings, Automated Attendants, and Hold Music give callers a first-class experience even if you are a one-person show.

#### Easy implementation.

Start communicating immediately after choosing your phone numbers. You should be able to use your mobile device, PC, or IP desk phone.

# Phone.com By the Numbers

Customers

More than **50,000** customers trust Phone.com.

#### Partners

We work with more than 800 channel partners.

#### Experience

We've been delivering service since 2008.

#### Growth

Phone.com has enjoyed

15 years of growth.

Our award-winning, US-based customer support regularly honored for quality of service and reliability, including listings on the Inc. 500 and the Deloitte Fast 500.



Phone.com is a complete unified communications solution so you can streamline and optimize your work.



### The Platform

- Built on AWS for security and reliability.
- Mobile apps for iOS and Android.
- Huge footprint of local, premium, custom, and toll-free phone numbers available.
- Works on any device, including our fullyprovisioned IP phones.
- HIPAA compliant voice and video.
- Instant provisioning with web-based setup and administration.
- API-enabled custom integrations.



Business Phone System Features

| $\mathbf{\nabla}$ | Unlimited HD Conferencing | Dial-by-name Directory |
|-------------------|---------------------------|------------------------|
|                   | Text Messaging            | Automated Attendant    |
|                   | Voicemail                 | HIPAA Compliance       |
|                   | Transcription             | Do Not Disturb         |
|                   | Mobile Apps               | Follow Me              |
|                   | Fax                       | 50 + More Features     |
|                   |                           |                        |





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Jonathan Reynold QD Plans for Friday

> Sarah Richards QD Hello, Mr. Walker,

lune 6, 2019 at 12:42 pm

Unified messaging and account management on any device.







| <b>01.</b> Local Phone Number | 01 | _ Local | Phone | Numbers |
|-------------------------------|----|---------|-------|---------|
|-------------------------------|----|---------|-------|---------|

Large footprint of free numbers in almost every area code.

**02.** Premium Numbers

Easy to remember numbers for a small upcharge.

**03.** Toll-free Numbers

Choose from 800, 888, 877, 866, 855 and 844.

**04.** Custom Toll-free Numbers

Enhance your brand with a vanity number.

**05.** International Numbers

Low rates across the globe.

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# Video Meetings



#### **Meet Instantly**

Browser-based web conferencing facilitates online meetings without any downloads, delays, or complicated set-up.



#### **Enhance Productivity**

With screen and document sharing, it's perfect for team members working from home.



#### **Protect Privacy**

Cutting-edge virtual security measures like AES 256 bit encryption and granular privacy controls. HIPAA compliant plan available.





### Live Receptionist

Never miss a call with our Live Receptionist service.

Someone's always available, even when you are not.





### **AI-Connect**

#### Get the most value out of every call.

The one-stop, 24/7/365 solution for seamless call routing and appointment scheduling powered by cutting-edge artificial intelligence technology.

#### **Callender Integration**

Sync seamlessly with a Google or Outlook Calendar, ensuring that appointments are scheduled without overlaps or conflicts.

#### 24x7 Availability

100% of business calls are answered in seconds, 24/7. No holding, waiting, or busy signals.

#### SMS & Email Follow- up

Real-time updates and meeting confirmations.

#### **Personalized Call Routing**

Customize call routing rules based on your unique requirements, ensuring that calls are directed to the right person or department every time.

#### **Call Screening**

Let AI-Connect announce each caller by name so you can take the calls you want and let others leave a voicemail or email message.

#### **Custom Greeting**

Customize the phone greeting with the company name and other info.



# What Sets Us Apart?

- Service that works on any device, including IP-phones.
- ✓ Packages tailored to customer needs.
- ✓ 24x7 US-based, bilingual, expert support.
- ✓ Instant setup and online account management.
- ✓ No contracts or long-term commitments.
- Advanced security and HIPAA compliance.
- Dedication to the SMB market.
- ✓ A leadership team with unrivaled VoIP experience.





# Thank You!



www.Phone.com Presenter Name Presenter Phone Number Presenter Email